

We Value Your Feedback

Patient Satisfaction survey

We appreciate you taking the time to complete our satisfaction survey regarding your last visit to Parkfield Dental Practice. Any comments you choose to leave will be kept strictly confidential and are used only to help us serve you better. Please circle the appropriate answer.

Which dentist do you normally see

Dr Ian Smith

Dr Joanne Ingleby

Dr Arfeen Aslam

How did you make your appointment?

By telephone

Called into the practice

By email

How was your enquiry dealt with ?

Excellent

Very Good

Average

Not so good

Were you offered a good choice of appointments times/dates

Yes

Not Really

I don't recall

How do you find the practice staff in general

Excellent

Very Good

Average

Not so good

Were you received well by the reception staff?

Yes

Not Really

I don't recall

How do you rate the overall décor/cleanliness/efficiency

Excellent

Very Good

Average

Not so good

Would you be happy to recommend us to your family and friends?

Yes

No

I'm not sure

What, if any changes can we make to improve your visit?

Any other comments/concerns regarding your visit?